

Memo

To: Morton On Swale Parish Council

From: PCSO 6786 Kim Laws

Date: 25th July 2018

Subject: Report for Morton On Swale Parish Council Meeting



Over the last two months the following crimes and ASB have been reported –

Anti-Social Behaviour (ASB)	-	1 report
Autocrime	-	0 reports
Burglary dwelling	-	0 reports
Commercial burglary/other	-	0 reports
Criminal damage	-	0 reports
Theft (all including from shop)	-	0 reports
Violence against the person	-	1 report
Other crimes inc Drugs	-	0 reports
TOTAL CRIMES	-	1 report

OTHER NEWS – Increase in calls to NYP

The number of 999 and 101 calls made to police continues to remain at unprecedented levels, with the number of calls received by the Force Control Room on one Sunday in June being equivalent to what the force would expect for New Year's Eve.

Sunday 24 June 2018 saw 336 emergency 999 calls come into the FCR, with 14 being received in just 15 minutes. Calls to 101 also followed a similar pattern, with 596 being dealt with by call handlers.

For comparison, New Year's Eve 2017 saw 397 emergency 999 calls and 544 non-emergency 101 calls being made to police.

The increasing demand picture, which started in the summer of 2017, seems to be continuing with the number of 999 calls received in June averaging over 250 a day, a 4.25 % increase on the same month last year.

Non-emergency calls are also following the same pattern, with an average of 670 101 calls being received a day, 110 call backs requested and nearly 400 calls receiving assistance from the operator service.

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Despite the leap in call numbers, the Force Control Room are coping with the pressure. Figures for June 2018 show 999 calls being answered in an average of 8.3 seconds and average 101 call waiting times currently standing at 2 minutes and 46 seconds.

In anticipation of levels increasing even further over the summer months, the force has launched a series of short animations, which feature real life scenarios that the FCR have received 999 calls about. It's hoped the animations will provide guidance for the public on when to contact police and which number to call

The short films will be shared across the force's website, Facebook page and Twitter account throughout the summer.

New staff

Northallerton Neighbourhood Policing Team welcomed a new member at the end of June. PCSO 3778 Emily Knights joins us.

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