



## Fraud Message.

Fraudsters aren't fussy. They'll pick on anyone.

Nobody is immune from fraud. The criminals behind it target people online and in their homes, often emotionally manipulating their victims before they steal money or personal data.

But there is something we can do. By staying vigilant and always taking a moment to stop, think and check whenever we're approached, we can help to protect ourselves and each other from fraud.

The message is: take a moment to "STOP! THINK FRAUD" when you come into contact with potential fraud, taking a moment to consider and look into it, before making payments or providing personal information.

Search for the national "STOP! THINK FRAUD" website, or visit our own North Yorkshire Police website to get more detailed advice.

If you'd prefer not to speak to the police or would like more specific advice, the charities, groups and organisations below can also provide information and support.

### **Action Fraud**

Members for the public - 0300 123 2040 (Monday to Friday, 8am to 8pm)

Businesses, charity or other organisations suffering a live cyber-attack - 0300 123 2040 (Available 24/7)

### **Action on Elder Abuse (AEA)**

AEA are a national charity working to protect and prevent the abuse of vulnerable older adults.

0808 808 8141

### **Age UK**

Provides companionship, advice and support for millions of older adults.

0800 169 6565

### **Association of British Travel Agents (ABTA)**

The largest travel trade association in the UK with over 1,200 members. All ABTA members must follow a strict code of conduct or face a fine or having the membership rescinded.

020 3117 5599

### **Citizens Advice**

Free, independent and confidential advice to help you solve legal, money and other problems.

0808 223 1133

### **Office of the Public Guardian (OPG)**

The OPG is responsible for protecting people who no longer have the capacity to make certain decisions for themselves.

0300 456 0300

### **Royal Mail Scam Mail Helpline**

Support and advice if you've received items by post that you believe to be fraudulent.

0800 011 3466

### **The Social Care Institute for Excellence (SCIE)**

An independent charity working with adults, families and children's social care and social work services across the UK to share knowledge about what works.

020 7024 7650

### **Society of Ticket Agents and Retailers (STAR)**

A leading, self-regulatory body for the entertainment ticketing industry in the UK, offering advice, information and dispute resolution services.

019 0423 4737

### **The Mailing Preference Service (MPS)**

A free service supported by Royal Mail enabling UK customers to remove their name and home address from mailing lists used by the industry.

020 7291 3300

### **The Silver Line**

Free, 24-hour, confidential helpline providing friendship, information and advice to older people.

0800 470 8090

### **The Telephone Preference Service (TPS)**

Free service for recording your preference not to receive unsolicited sales or marketing calls.

0800 398 893

## **Is it an emergency?**

Are you being intimidated or threatened? Does it feel like the situation could get heated or violent very soon? Do you feel safe? If someone is in immediate danger and you need support right away, please **call 999 now or non emergency call 101.**

If you have a hearing or speech impairment, use our textphone service 18000 or text us on 999 if you've pre-registered with the [emergencySMS service](#).

**Action fraud: 03001232040, this service is available 24 hours a day, 7 days a week.**

Reporting crime, including fraud, is important. If you don't tell the authorities, how do they know it has happened and how can they do anything about it?

Remember, if you're a victim of a scam or an attempted scam, however minor, there may be hundreds or thousands of others in a similar position. Your information may form part of one big jigsaw and may be vital to completing the picture.

