



Telephone Fraud

Dear residents,

Be aware of telephone fraud – Make sure you are vigilant against this growing type of crime:

Telephone fraud is on the rise and there are some simple security measures you need to take to remain vigilant against this type of crime:

- : Always make sure the person who has called you is genuine.
- : Never give personal or financial details over the telephone without checking the caller is genuine and you have gone through security checks.
- : Just because someone has called you does not mean you have to speak to them – you can call back in your own time.
- : Don't call back unknown telephone numbers.
- : Hang up on suspicious callers and wait 30 minutes for the line to clear.
- : Keep a list of all your important telephone numbers that you know are genuine.

If you suspect the caller is not genuine, hang up immediately and report it to police on 101.